

All systems go

Africa

19 - 21 October 2022 | Accra, Ghana
Programme







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**His Excellency Alhaji Dr. Mahamudu Bawumia,
Vice-president of the Republic of Ghana**



**Honourable Cecilia Abena Dapaah,
Minister for Sanitation and Water Resources of the
Republic of Ghana**



Welcome to Ghana!

It is my greatest pleasure to welcome you all distinguished delegates to Accra, Ghana. For the first timers to Ghana, you are right in the centre of the world! Yes, Ghana lies on the Greenwich median, right in the centre of the world.

I heartily welcome colleague sector ministers from other African countries and all international organisations to this year's All systems go Africa symposium.

All systems go Africa 2022 has exercised its convening power to bring together sector ministers and technocrats to provide political leadership and strategic direction for the management of the continent's water resources, sanitation and hygiene.

Safe water and sanitation services have always been the cornerstone for the development of any country. Achieving the SDG targets of universal and adequate sanitation coverage for all promotes dignity, good health, enhances tourism and socio-economic well-being of any country and we should not relent in our efforts at addressing the challenges in the sector.

We are all very aware of the complex systems and interrelationships the water and sanitation sector have with our economies. The All systems go Africa platform provides the platform to make key strategic decisions that will deliver better value to the people we serve. I am convinced that with your inputs, this symposium will be an important turning point for the water, sanitation, and hygiene sector in Africa.

On behalf of the Government of the Republic of Ghana, and indeed on my own behalf, I would like to welcome you once again to Ghana and wish you the very best in your meetings for the next three days. Enjoy the Ghanaian hospitality!



Honourable Cecilia Abena Dapaah
Minister for Sanitation and Water Resources
Republic of Ghana

About All systems go Africa

Uniting to accelerate the vision of universal access to water, sanitation and hygiene

395 million Africans lack access to safely managed drinking water and 504 million live without safe sanitation services. While there remains a huge deficit in needed infrastructure, many of the available facilities are managed inadequately, breakdown prematurely, or are poorly regulated, underfunded, and frankly fall short of the dignified public service promised in the human right to water and sanitation.¹

Water, sanitation and hygiene (WASH) service delivery exists within a complex system—the WASH system. This refers to the whole network of people, organisations and institutions and to the infrastructure, resources and behaviours that make WASH services a reality.²

All systems go Africa is a bilingual (English-French) event dedicated to strengthening water, sanitation, and hygiene systems. The symposium is hosted by the Government of Ghana, IRC and UNICEF. It brings together service authorities, providers, and users to explore and act on opportunities to build effectiveness and resilience into water, sanitation, and hygiene service delivery in Africa.

Through a mix of high-profile public discussions, creative workshops, and technical conference sessions, the event showcases promising initiatives, convenes strategic conversations, and injects momentum into ongoing initiatives to strengthen water, sanitation, and hygiene systems across the 54 countries of the continent. Participants will debate and seek solutions to critical questions:

- How can systems approaches accelerate progress in Africa towards achieving water, sanitation and hygiene targets?
- Where are the critical gaps in systems at district, national and regional levels in Africa and what are the key priorities and actions we need to take now to strengthen systems?

The WASH sector in Africa urgently needs a strong and clear agenda for systems strengthening. This symposium provides Africa with an opportunity to kick-start a continental agenda that will focus the efforts towards achieving effective and resilient governing, management and operating systems for WASH, hence All systems go Africa!

¹ Equivalent to 52% (without safely managed water) and 67% (without safely managed sanitation) of the population of Africa (Source: UNICEF/ JMP Joint Monitoring Programme for Water Supply, Sanitation and Hygiene)

² Huston, A. and Moriarty, P., 2018. Understanding the WASH system and its building blocks: building strong WASH systems for the SDGs.

Programme overview by day

Dive into the following thematic areas to choose what best fits your experience:

- **1. The art of achieving universal and safely managed services**
Area-wide approaches to planning universal access;
Area-wide approaches to safely managed service delivery with urban and rural utilities;
Systems strengthening for markets and self-supplied water and sanitation at scale.
- **2. Increasing political and financial commitment to systems strengthening**
- **3. Improving evidence-informed decision making and accountability**
- **4. Ensuring water, sanitation, and hygiene services in healthcare centres, schools, and public places at scale**
- **5. System building in fragile contexts across the WASH, Humanitarian Development, and Peace. triple nexus**
- **6. Excellence and acceleration of WASH governance and service delivery systems in Africa**
- **Side event**

All systems go Africa is a bilingual (French-English) event so live interpretation between the two languages is available at each session. The primary language of all sessions is indicated in the detailed programme.

Wednesday 19 October

09.00	10.00	11.00	12.00	13.00	14.00	15.00	16.00	17.00
<p>Opening plenary and scene-setting: The challenge and opportunity for strengthening WASH Systems in Africa Adlon Ballroom</p> <p>The symposium will start with a short opening ceremony and words of welcome by the Honourable Minister for Sanitation and Water Resources of the Republic of Ghana. This will be followed by a keynote address by His Excellency Alhaji Dr. Mahamudu Bawumia, Vice-president of the Republic of Ghana, followed by a short break before hosting a high-level dialogue on the challenges of strengthening WASH systems in Africa.</p>			Break	<p>1. Area-wide approaches to safely managed service delivery with urban and rural utilities (part 1) Adlon Ballroom</p> <p>4. Scalable models for realising safe WASH services in health care facilities: challenges, successes, and pathways to country-wide application Stafford Meeting Room</p> <p>6. Combining our strengths: Exploring the complementarity of human rights and systems strengthening approaches Siam meeting room</p> <p>6. Gender Equality in WASH Systems: Why and How? Pearl meeting room</p> <p>6. Service delivery at scale: Adoption of systems strengthening at national levels in Ghana and Rwanda Baltschug meeting room</p>	Lunch	<p>1. Area-wide approaches to safely managed service delivery with urban and rural utilities (part 2) Adlon Ballroom</p> <p>2. Taking stock of the political commitments on Systems Strengthening for WASH service delivery in Africa Pearl meeting room</p> <p>3. Monitoring progress on national targets towards SDG 6 Siam meeting room</p> <p>4. Safe and usable toilets: systems, institutions, and regulatory frameworks for safe toilet management in public places Baltschug meeting room</p> <p>5. Setting the scene: systems strengthening in fragile contexts Stafford Meeting Room</p>	Break	<p>1. Area-wide approaches to planning universal access Adlon Ballroom</p> <p>1. Leveraging partnerships to achieve district wide universal water, sanitation, and hygiene services for all: Case study of Asutifi North District, Ghana Stafford Meeting Room</p> <p>2. The transition from political to financial commitment: The processes and tools used to get there Pearl meeting room</p> <p>3. The use of performance monitoring data for regulating and improving water services in small towns Siam meeting room</p> <p>5. Systems strengthening in fragile contexts: Lessons learned through practice Baltschug meeting room</p>

Day programme 19 October

7:00 - 9:00

Registration, welcome coffee, and networking

We are pleased to welcome you for a morning coffee and networking! Please come early to complete registration prior to our 9:00 start time.

9:00 - 11:30

Opening Plenary: Welcome and scene setting high-level dialogue on challenges of strengthening WASH systems in Africa

The symposium will start with a short opening ceremony and words of welcome by the Honourable Cecilia Abena Dapaah, Minister for Sanitation and Water Resources of the Republic of Ghana. This will be followed by a keynote address by His Excellency Alhaji Dr. Mahamudu Bawumia, Vice-president of the Republic of Ghana, followed by a short break before hosting a high-level dialogue on the challenges of strengthening WASH systems in Africa.

Conveners: Government of Ghana, IRC, UNICEF | **Location:** Adlon Ballroom

Presenters and panelists: Honourable Cecilia Abena Dapaah [Minister for Sanitation and Water Resources, Ghana], H.E. Dr. Eng. Habtamu Itefa Geleta [Minister for Water and Energy, Ethiopia], Mr. Magloire Augustin Aguessy [Ministry for Development and Coordination of Government Action, Benin], Mrs. Comfort Kansho [AMCOW], Mr. Oswald Chanda [African Development Bank], Mr. Juste Nansi [IRC] Nana Asaase Gyimah [poet] | **Moderators:** Vida Duti [IRC], Afou Chantal Bengaly [IRC], David Korboe | **Primary Language:** English, French

11:30 - 12:00

Tea Break

Location: Foyer

12:00 - 13:00 Parallel thematic sessions

Area-wide approaches to safely managed service delivery with urban and rural utilities (part 1)

This session focusses on different mechanisms and strategies of reaching the unserved, pro-poor segment of the population with safe water services. The session will also appreciate Public- private Partnerships, professional and sustainable management of water supply systems.

Conveners: Water For People, IRC, CARE | **Location:** Adlon Ballroom

Presenters and panelists: Faustina Boachie [Ghana Water Company Limited], Yoseph Abera [Food for the Hungry] | **Chair:** Kate Harawa [Water For People] | **Primary Language:** English

Scalable models for realising safe WASH services in healthcare facilities: challenges, successes, and pathways to country-wide application

In this session you will learn to understand 1) the impact of the Water and Sanitation for Health Facility Improvement Tool (WASHFIT) on improving WASH services and Infection Prevention and Control in healthcare facilities and 2) how the Clean Clinic Model works to ensure that all health facility improvements (behavioural, managerial, and infrastructure) are the responsibility of the Ministry of Health.

Conveners: IRC Uganda, CRS Global | **Location:** Stafford Meeting Room

Presenters and panelists: Francois Kangela [Catholic Relief Services (CRS)], Mary Concepta Ayoreka [IRC], Ashinyo Mary Ayram [Ghana Health Service], Hamadoun Dicko [Ministry of Health, Mali], Moses Kabangi [Ministry of Health, Uganda], David Tsetse [Catholic Relief Services (CRS)] | **Chair:** Lorretta Roberts [UNICEF] | **Primary Language:** English/French

Combining our strengths: Exploring the complementarity of human rights and systems strengthening approaches

To date, systems strengthening and human rights-based approaches mostly exist alongside each other. There is significant scope for learning and synergies: How can the legal obligations, criteria and principles of equality and non-discrimination, accountability, participation, access to information and sustainability that come with human rights be used to address bottlenecks in WASH systems? This session explores the perceived divide between human rights and systems strengthening approaches. Participants can expect lively discussions based on experiences across the continent.

Conveners: Agenda for Change, End Water Poverty, Institute for Sustainable Futures-University of Technology Sydney, Making Rights Real, WASH United, WaterAid (Ethiopia, Ghana, Uganda) | **Location:** Siam meeting room

Presenters and panelists: Representatives from the convening organisations

Chair: Bethlehem Mengistu [Agenda For Change]

Primary Language: French, English

Gender equality in WASH systems: Why and how?

Evidence suggests that women's participation and leadership in WASH decision making increases service quality and sustainability. Yet, women participate at far lower rates than men in WASH governance, businesses and utilities. Globally, fewer than 12% of environment-related Ministries are headed by women, and fewer than 18% of workers in water utilities are women.

In this session, we will discuss experiences from three countries in East and Southern Africa in strengthening women's engagement and leadership in the WASH sector – from top to bottom. We will describe methods, tools, impacts and challenges, and reflect as a group on opportunities to further advance gender equality for strong WASH systems.

Conveners: CARE | **Location:** Pearl meeting room | **Chair:** Opper Maravanyika [CARE]

Primary Language: English

Service delivery at scale: Adoption of systems strengthening at national levels in Ghana and Rwanda

This session will present two strong examples of large-scale systems strengthening initiatives where proven best-practices are adopted and applied by national initiatives. The GAMA Sanitation and Water Project government project focussed on low-income communities in the Greater Accra Metropolitan Area (World Bank funded). In Rwanda, a collection of initiatives including the current Isoko y'Ubuzima programme (USAID funded) are working at national, district, and service provider levels to improve systems and services.

Conveners: Ministry of Sanitation and Water Resources, Ghana; Ministry of Infrastructure, Rwanda; IRC and Water For People (Isoko y'Ubuzima) | **Location:** Baltschug meeting room

Presenters and panelists: Emmanuel Addai [Ministry of Sanitation and Water Resources, Ghana], Olivier Kanangire [IRC], Bruce Uwonkunda [Water For People], Marcelline Kayitesi [Ministry of Infrastructure, Rwanda], Pascaline Kayitaba [IRC]

Primary Language: English, French

13:00 - 14:00

Lunch

Please bring your lunch coupon for the buffet lunch.

Location: Chez George-Lunchroom

14:00 - 15:30 Parallel thematic sessions

Area-wide approaches to safely managed service delivery with urban and rural utilities (part 2)

Continues from the morning session: This session focusses on different mechanisms and strategies of reaching the unserved, pro-poor segment of the population with safe water services. The session will also appreciate Public- private Partnerships, professional and sustainable management of water supply systems.

Conveners: Water For People, IRC, CARE | **Location:** Adlon Ballroom
Presenters and panelists: Akosua Sarpong Boakye-Ansah [IHE Delft], Avo Ratoarijaona [CARE], Herbert Nuwamanya [Urban Water Supply Department, Ministry of Water and Environment, Uganda] | **Chair:** Kate Harawa [Water For People] | **Primary Language:** English

Taking stock of the political commitments on systems strengthening for WASH service delivery in Africa

Political commitment to WASH is necessary but not sufficient alone. Many factors go into national political and financial decision-making including regional agreements and declarations that link to national level. Representatives from Liberia, Rwanda and Zimbabwe will share experiences, challenges and course corrections. In a plenary discussion, panelists will discuss next steps post political commitment.

Conveners: IRC | **Location:** Pearl meeting room | **Presenters and panelists:** Muchanyara Jarawaza [UNICEF], Marcelline Kayteshi [Ministry of Infrastructure, Rwanda], Bobby Whitfield [National Water Sanitation And Hygiene Commission, Liberia], Olivier Kanangire [IRC], Bolton Dennis [Ministry Of Public Works], Malik Sareen [Anew], Timothy Kpeh [United Youth for Peace, Education, Transparency and Development in Liberia] | **Chair:** Elizabeth Wamera [UNICEF], Elynn Walter [IRC] | **Primary Language:** English

Monitoring progress on national targets towards SDG 6

Countries have embedded SDG 6 aspirations in their strategies by setting national sector objectives. In this context, appropriate sources of data to track progress and for evidence-based action is essential. This session discusses: data sources necessary to provide evidence; how data can be used for planning and accountability.

Conveners: WHO, UNICEF | **Location:** Siam meeting room | **Presenters and panelists:** Djouuro Bocoum [Ministere Des Mines, Mali], Didier Allély [WHO]
Chair: Goufrane Mansour [Aquaconsult] | **Primary Language:** English, French

Safe and usable toilets: Systems, institutions, and regulatory frameworks for safe toilet management in public places

In this session you will learn the financing of sanitation. We will cover the implementation of public toilets with circular wastewater treatment and a feasible business model. We will also discuss faecal sludge hazards, health and safety practices, and the impact of health and safety measures on manual, semi-mechanical and mechanized septic tank emptiers.

Conveners: USAID-Uganda Sanitation for Health Activity, Semilla Sanitation and Bread of Life Development Foundation | **Location:** Baltschug meeting room | **Presenters and panelists:** Peter Scheer [Semilla Sanitation], Godfrey Tamba [United States Agency for International Development], Racheal Ogundipe [Bread of Life Development Foundation], Prosper Ayande [Safisana Ghana Limited], Kweku Quansah [Ministry of Sanitation and Water Resources, Ghana], Julienne Tiendrebeogo [Direction Generale De L'assainissement, Burkina Faso] | **Chair:** Fatim Hélène Traoré [L'Association des jeunes professionnels de l'Eau et Assainissement du Mali (AJPEA-MALI)] | **Primary Language:** English, French

Setting the scene: Systems strengthening in fragile contexts

Systems strengthening in fragile contexts is presented with its challenges. This session sets the scene with the presentation of current efforts and approaches to tackle fragility. A series of country case studies will be presented to bring out challenges that lie in the process of addressing fragility through a systems approach.

Conveners: IRC and Water for Good | **Location:** Stafford Meeting Room
Presenters and panelists: Richard Bassono [Gret], Nishimwe Pius [GOAL], Hilaire Dongobada [Water For Good] | **Chair:** Yagouba Diallo [UNICEF]
Primary Language: English, French

15:30 - 16:00

Tea Break

Location: Foyer

16:00 - 17:30 Parallel thematic sessions

Area-wide approaches to planning universal access

Sustainable Development Goal 6 calls for clean water and sanitation for all. According to the latest development reports, the world is not on track to achieve this goal by 2030. This session discusses how area wide approaches to planning are being implemented and some of the early successes.

Conveners: IRC, Water For People, Government of Uganda | **Location:** Adlon Ballroom
Presenters and panelists: Betty Musabe [Water For People], Wilbrord Turimaso [IRC], Dorothy Mbewe [Water For People], Ronald Kaggwa [National Planning Authority, Uganda], Lemessa Mekonta [IRC], Bruce Uwonkunda [Water For People] | **Chair:** Wellington Mitole [Water For People] | **Primary Language:** English

Leveraging partnerships to achieve district wide universal water, sanitation, and hygiene services for all: Case study of Asutifi North District, Ghana

This session will discuss the experience of a multi-actor partnership committed and on-track to deliver SDG 6 in Asutifi North Ghana. It will enable the different partners working in Asutifi North District to showcase how they are coordinating, financing, cooperating and working with government to test a local authority-led partnership with NGOs. Partners will discuss experiences and through audience engagement, draw out lessons for applying this partnership model in other contexts.

Conveners: Conrad N. Hilton Foundation, Latter-day Saints Charities, IRC, Aquaya Institute, Asutifi North District Assembly, World Vision International Ghana, Safe Water Network, Netcentric Campaigns, Centers for Disease Control and Prevention, Ahafo Regional Coordinating Council, National Development Planning Commission | **Location:** Stafford Meeting Room | **Presenters and panelists:** Jeremiah Achumware Atengdem [IRC], Bismark Kyereh Asante [Asutifi North District Assembly], Nabil Chemaly [Conrad N. Hilton Foundation], Representatives from all convening organisations [] | **Chair:** Patrick Apoya [Skyfox Ltd]
Primary Language: English

The transition from political to financial commitment:

The processes and tools used to get there

Data and evidence play an important role in financial decision making for WASH but what types of data and how it contributes to the process is not always clear. Examples from Benin, Ghana and Mali of financial commitments will highlight the path to those commitments and what happens after the commitments.

Conveners: IRC, WHO | **Location:** Pearl meeting room | **Presenters and panelists:** Eustache Yaovi Hakponde [Ministère De L'economie Et Des Finances, Benin], Djoouro Bocoum [Ministere Des Mines, Mali], Marieke Adank [IRC], Didier Allély [WHO], Elizabeth Wamera [UNICEF] | **Chair:** Barbara Kazimbaya Senkwe [USAID WASH-FIN]
Primary Language: English, French

The use of performance monitoring data for regulating and improving water services in small towns

This session will discuss the production, processing, and use of data on service provider performance to ensure efficient and sustainable water service provision in small towns. The objective is to present existing data collection mechanisms and their use and impacts on water supply service improvement. The discussion will cover advantages and difficulties encountered by all actors involved with regard to informing service regulation.

Conveners: Programme Solidarité Eau (pS-Eau) | **Location:** Siam meeting room

Presenters and panelists: Mohammed Ibrahim Adokor Director [Community Water and Sanitation Agency], Ghana, Saïdou Ouedraogo [Mairie De Léo], Basilia Nanbigne [Coalition Of NGOs In Water And Sanitation (CONIWAS)], Ouango Athanase COMPAORE [SAWES]

Chair: Christophe Le Jallé [pS-Eau] | **Primary Language:** English, French

Systems strengthening in fragile contexts: Lessons learned through practice

Strengthening specific building blocks of a WASH system is possible in fragile settings. This session brings together a range of examples from Mali, Malawi, Burkina Faso and Ghana to demonstrate what works and provides the audience with practical examples as various kinds of fragility are on the rise across many contexts deemed stable and strong.

Conveners: IRC and Water for Good | **Location:** Baltschug meeting room

Presenters and panelists: Lavuun Verstraete [UNICEF], Ghana], Kyla Gregoire [CARE], Richard Bassono [Gret], Fatim Héléne Traoré [L'Association des jeunes professionnels de l'Eau et Assainissement du Mali (AJPEA-MALI)], Pius Nishimwe [GOAL] | **Chair:** Hilaire Dongobada [Water For Good] | **Primary Language:** English, French

Thursday 20 October

09.00	10.00	11.00	12.00	13.00	14.00	15.00	16.00	17.00
<p>Innovation and new horizons: scaling up professional water and sanitation service delivery with utilities Adlon Ballroom</p> <p>Promising examples of success in both urban and rural contexts will lay the foundation for a dynamic plenary discussion on new and proven models for service delivery across the African context.</p>		<p>Break</p>	<p>1. National and Decentralised Area wide Service Delivery approaches Siam meeting room</p>	<p>Lunch</p>	<p>1. Systems strengthening for Markets and self supplied water and sanitation at scale Pearl meeting room</p>	<p>Break</p>	<p>Final plenary: Action for the future of water and sanitation in Africa Adlon Ballroom</p> <p>This final plenary session will recapitulate key insights and calls to action from the different thematic tracks. It will point to the revision of the Africa Water Vision and highlight critical action-points on the horizon with remarks by key constituents. After the formal closure of the programme, there will be a preview of the events taking place on Friday and a call for post-event engagements.</p>	
			<p>1. Area wide Service Delivery Models and Evidence of what works and does not work Stafford Meeting Room</p>		<p>2. Agents and Drivers of Political and Financial Change Adlon Ballroom</p>			
			<p>2. Closing financing gaps for WASH: Increasing local public investment in Madagascar Adlon Ballroom</p>		<p>3. Beyond mapping: The use of data from National WASH Management Information Systems (MIS) for national level informing decisions and accountability Stafford Meeting Room</p>			
			<p>4. Chlorine production and water quality control: Ensuring safe services through systems for treatment and monitoring in Ghana Pearl meeting room</p>		<p>6. Measuring systems change associated with WASH systems strengthening in Madagascar Siam meeting room</p>			
			<p>5. WASH systems in fragile contexts: The way forward Baltschug meeting room</p>		<p>6. Addressing human resources needs and gaps in the sanitation and hygiene sector - a roadmap consultation Baltschug meeting room</p>			
							<p>18:00 - 20:30 Cocktail reception and networking The Kempinski Hotel (Conference Venue)</p>	

Day programme 20 October

7:00 - 9:00

Registration, welcome coffee, and networking

We are pleased to welcome you for a morning coffee and networking! Please come early to complete registration prior to our 9:00 start time. Location: Foyer

9:00 - 11:00

Plenary: Innovation and new horizons: Scaling up professional water and sanitation service delivery with utilities

Utilities in Africa are challenged by weak enabling environments, high service delivery service costs, low customer performance, and lack of data critical to assess performance and guide sector planning. The Plenary session will set the pace for discussions on new and proven models for improving utility performance across Africa.

Location: Adlon Ballroom | **Presenters and panelists:** Mr. Gilles Djagoun [African Water Association (AfWA)], Ing. Dr. Clifford Braimah [Ghana Water Company Limited], Ms. Faustina Boachie [Ghana water Company Limited], Mr. Vincent De Paul Mugwaneza [Rwanda Water and Sanitation Corporation], Mr. Gilbert Bassolé [National Office for Water and Sanitation (ONEA) Burkina Faso], Mr. Oswald Mulenga Chanda [African Development Bank]

Moderators: Kate Harawa [Water For People], Jane Nabunnya Mulumba [IRC], David Korboe

Primary Language: English / French

11:00 - 11:30

Tea Break

Location: Foyer

11:30 - 13:00 Parallel thematic sessions

National and decentralised area wide service delivery approaches

This session focusses on the use of Service Delivery Models at national and decentralised levels in Malawi, Sierra Leone and Uganda, and how these have improved functionality of rural water points, strengthened the management of sanitation in cities and the roles of local government as service authorities.

Conveners: Water For People, United Purpose, GOAL | **Location:** Siam meeting room

Presenters and panelists: Betty Musabe [Water For People], Smorden Tomoka [United Purpose] | **Chair:** Jane Nabunnya Mulumba [IRC], Wilbrord Turimaso [IRC]

Primary Language: English

Area wide service delivery models and evidence of what works and does not work

The SDG agenda has raised the bar for water services. Many systemic challenges remain, however various positive trends are observed around the world. This session will focus on new and current models for managing daily service delivery and improving water safety.

Conveners: Kwame Nkrumah University of Science and Technology, IRC, SMART Centre Group, Societe Marrienne de gestion de l'eau | **Location:** Stafford Meeting Room

Presenters and panelists: Kwabena Nyarko [Kwame Nkrumah University of Science and Technology], Moses Asiimwe [IRC], Henk Holtslag [MetaMeta/SMART Centre Group]

Chair: Ulemu Chiluzi [Water For People], Bethlehem Mengistu [Agenda For Change]

Primary Language: English

Closing financing gaps for WASH - the role of public finance

Finance is key to a systems approach for sustainable WASH services. Cases from Madagascar and Ghana will demonstrate ways to trigger change in commune-level budgets, challenges with scale, the gaps between costs of rural water and household willingness to pay, and innovative public-private sector financing examples from the WASH and electricity sectors.

Conveners: IRC, Aquaya Institute | **Location:** Adlon Ballroom | **Presenters and panelists:** Rodolphe Rakoto-Harisoa [WaterAid], Anna Schaffer [Deloitte Consulting Llp], Avo Ratoarijaona [CARE], Richard Moore [Water4 - 4Ward Development], Dominic Osei [Global Communities] | **Chair:** Goufrane Mansour [Aquaconsult] | **Primary Language:** English

Chlorine production and water quality control: Ensuring safe services through systems for treatment and monitoring in Ghana

In this session you will learn lessons from the installation, monitoring and evaluation of the Aqua Research STREAM chlorine generator in selected healthcare facilities in the Eastern Region of Ghana (PATH). We will discuss the importance of water quality testing and monitoring (Department of Animal Biology & Conservation Science, University of Ghana).

Conveners: Department of Animal Biology & Conservation Science, University of Ghana and PATH | **Location:** Pearl meeting room | **Presenters and panelists:** Rosina Kyerematen [University of Ghana], Kofi Aburam [PATH], Juliet Ewool Quansah [University of Ghana], Nabil Chemaly [Conrad N. Hilton Foundation], Samuel Amoako-Mensah [UNICEF], Djouuro Bocoum [Ministere Des Mines, Mali], Donnan Tay [Ministry of Sanitation and Water Resources, Ghana] | **Chair:** Patrick Apoya [Skyfox Ltd] | **Primary Language:** English, French

WASH systems in fragile contexts: The way forward

Building up systems in fragile contexts requires creativity and looking at experiences across different countries to learn and move forward. The session summarizes the lessons learned and key takeaways from the two previous sessions. An interactive

game giving participants a chance to engage with system weaknesses will bring a conclusion to the thematic area.

Conveners: IRC, Water for Good | **Location:** Baltschug meeting room | **Presenters and panelists:** Yagouba Diallo [UNICEF], Hilaire Dongobada [Water For Good], David de Armeay [Water for Good], Kweku Quansah [Ministry of Sanitation and Water Resources, Ghana] | **Chair:** Afou Chantal Bengaly [IRC] | **Primary Language:** English, French

13:00 - 14:00

Lunch

Please bring your lunch coupon for the buffet lunch.

Location: Chez George- Lunchroom

14:00 - 15:30 Parallel thematic sessions

Systems strengthening for markets and self supplied water and sanitation at scale

This session focusses on systems strengthening for markets and self-supplied water and sanitation at scale with special interest on the viability of small and medium enterprises in WASH service provision, as well as prepayment modalities for rural water supplies.

Conveners: Water For People, GOAL, PSI | **Location:** Pearl meeting room | **Presenters and panelists:** Lauren Cuscuna [Safe Water Network], Geoffrey David Nyeko [Water For People], Alan Reade [GOAL], Tsegaye Yeshiwas [IRC] | **Chair:** Brenda Achiro Muthemba [Water For People] | **Primary Language:** English

Agents and drivers of political and financial change

Various organizations have invested time and resources to influence and advocate how systems work, becoming critical agents and drivers of political and financial change. Representatives from some of these key stakeholders will share their experiences and best practices, these include NGOs, academia and governments from Benin, Mali, Kenya, Liberia, Rwanda, Ghana and Zimbabwe.

Conveners: UNICEF | **Location:** Adlon Ballroom | **Presenters and panelists:** Kyla Gregoire [CARE], Mimi Coultas [Sanitation Learning Hub, Institute of Development Studies], Jamie Myers [Institute of Development Studies], Shaaperaga Shadrack Guusu [United Purpose], Becky Tingir [Logo LGA WASH Unit, Government of Nigeria], Irene Gai [Welthungerhilfe], Samwel Odongo [CARE] | **Chair:** Bethlehem Mengistu [Agenda For Change]
Primary Language: French, English

Beyond mapping: The use of data from National WASH Management Information Systems (MIS) for national level informing decisions and accountability

What does it take to successfully go beyond mapping WASH facilities to actually using data for national-level decision making and accountability? Why is it so hard? This session will ponder these questions by unpacking the successes (and challenges) faced by existing WASH National Management Information Systems on the continent.

Conveners: BASEflow (Malawi) | **Location:** Stafford Meeting Room
Presenters and panelists: Martha Naigaga [Ministry of Water and Environment, Uganda], Mohamed Bah [Ministry of Water Resources, Sierra Leone], Aziz Jabir Mutabuzi []
Chair: Muthi Nhlema [Baseflow] | **Primary Language:** English

Measuring systems change associated with WASH systems strengthening in Madagascar

Agenda for Change and RANO WASH will share experiences in Madagascar on what happened after adopting a system strengthening approach for water service delivery. Who was involved and how did they contribute to the changes? What are the changes in WASH systems and services? Who benefits from these changes?

Conveners: Agenda for Change, RANO WASH consortium (CARE, CRS, WaterAid)
Location: Siam meeting room | **Presenters and speakers:** Rakoto-Harisoa Rodolphe [CARE], Rafidimanantsoa Amédé [CARE] | **Chair:** Ratoarijaona Avo [CARE]
Primary Language: French, English

Addressing human resources needs and gaps in the sanitation and hygiene sector - a roadmap consultation

This session will present findings from an HR capacity needs assessment undertaken by USAID WASHPaLS #2, including in Ghana and Nigeria, and discuss priority actions towards a sufficiently skilled, resourced, and employed workforce that can achieve and sustain provision of universal sanitation and hygiene services, particularly in rural areas.

Conveners: WASHPaLS2 / Tetrattech | **Location:** Baltschug meeting room
Presenters and panelists: Nanpet Chuktu [WASHPaLS2/TetraTech] | **Chair:** Bertha Darteh [WASHPaLS2/TetraTech] | **Primary Language:** English

15:30 - 16:00

Tea Break

Location: Foyer

16:00 - 17:30

Final Plenary: Action for the future of water and sanitation in Africa

This final plenary session will recapitulate key insights and calls to action from the different thematic tracks. It will point to the revision of the Africa Water Vision and highlight critical action-points on the horizon with remarks by key constituents. After the formal closure of the programme, there will be a preview of the events taking place on Friday and a call for post-event engagements.

Location: Adlon Ballroom | **Moderators:** Elizabeth Wamera [UNICEF], Vida Duti [IRC], David Korboe | **Primary Language:** English / French

18:00 - 20:30

Cocktail reception and networking

Location: The Kempinski Hotel (Conference Venue)

- 18:00 Arrival of all guests
- 18:30 Introductory remarks by the MC, Mr. Ken Carbonu
- 18:40 Music, dancing and networking
- 19:00 Welcome message from the Ghanaian host, Mrs. Vida Duti
- 19:10 Remarks from representatives
- 19:30 Musical Act to acknowledge participating countries
- 20:15 Vote of thanks by Mr. Juste Nansi
- 20:20 Evening continues with music, dancing and networking





Friday 21 October | Overview of side events

08.00	09.00	10.00	11.00	12.00	13.00	14.00	15.00	16.00
	Youth and young professionals networking event (open event) Pearl meeting room				Sneak peak: Water, sanitation and hygiene system strengthening: The Basics Baltschug meeting room		Sneak peak: 'District planning for sustainable water and sanitation services' Baltschug meeting room	
	Ghana environmental sanitation field visit (sign-up required) Meet in Siam meeting room				Sneak peak: The building blocks of sustainable water and sanitation systems and Finance for sustainable water and sanitation systems Baltschug meeting room			
	Towards achieving universal and safely managed WASH services: Experiences from the GAMA Sanitation and Water Project Adlon Ballroom		Strengthening systems and sustainability: A Partnership for WASH systems in Africa side event Siam meeting room		6. National WASH Revolving Fund: An innovative approach to leverage private and public financing for WASH Siam meeting room			
	Agenda for Change Annual Breakfast Meeting (by invitation only) Stafford Meeting Room				Advocacy for systems strengthening: a skills building workshop Stafford meeting room			

Day programme 21 October

Welcome to the third and final day of the symposium.
Morning coffee will be available, as well as tea break from 10:30 – 11:00.
A lunch buffet will be available between 12:15-14:00.

Technical sessions

9:30 - 10:30

Towards achieving universal and safely managed WASH services: Experiences from the GAMA Sanitation and Water Project

The GAMA Sanitation and Water Project is a World Bank funded government project that focussed on low-income communities in the Greater Accra Metropolitan Area. The GAMA SWP included both institutional capacity building and infrastructure for WASH in schools, households, and drainage and sewerage facilities. It was an award winning project with very high effectiveness level, exceeding most of its targets with the same amount of financial resources. Based on its effective implementation, the World Bank was convinced to provide additional financing to extend the project by another four years, this time focussing on another city. This session will be used to share case studies of each of the main components of the project, focusing on the innovations that led to the project's effective implementation.

Conveners: The Ministry of Sanitation and Water Resources, Ghana
Location: Adlon Ballroom | **Presenters and panelists:** Emmanuel Addai [Ministry of Sanitation and Water Resources, Ghana] | **Primary Language:** English

11:00 - 12:30

Strengthening systems and sustainability: A Partnership for WASH systems in Africa side event

This session seeks to raise awareness and interest in the Partnership for WASH systems in Africa and the opportunities it provides for support to strengthening national systems. We will also dive into the application of sustainability checks, using the example of Ghana, as a means for triggering action to strengthen systems, especially with respect to the sustainability of services.

Conveners: UNICEF, IRC, Water For People | **Location:** Siam meeting room
Primary Language: English

13:30 - 15:00

National WASH Revolving Fund: An innovative approach to leverage private and public financing for WASH

The Government of Ghana has committed to sustainable water and sanitation for all by 2030. Meeting that commitment will require at least US\$ 3.5 billion. Whilst a policy for subsidising access to sanitation for the poorest is in place, affordability of sanitation (and water) services remains an issue for at least 30% of the population, the “missing middle”. Accelerating access to sanitation also requires the supply side to be ready to meet demand. In this context, UNICEF has been supporting the Government of Ghana in piloting a dedicated fund to supply finance for households and service providers. This session will discuss how to take this pilot initiative to scale and make such a revolving fund an integral part of Ghana's response to its sanitation and water challenges.

Conveners: Government of Ghana, UNICEF, Aguaconsult | **Location:** Siam meeting room
Presenters and panelists: Kweku Quansah [Ministry of Sanitation and Water Resources,

Ghana), Ramesh Bhusal [Chief of WASH, UNICEF], Dani Fiorentino | **Chair:** Goufrane Mansour [Aguaconsult] | **Primary Language:** English

Workshops, training, and networking

9:00 - 12:00

Youth and young professionals networking event (open event)

The objective of this session is to allow the youth to actively participate and contribute to positive change in the WASH sector through the outcomes of the symposium. This event aims to take advantage of the dynamism and creativity of the youth to share key knowledge and experiences of safely managed water, sanitation and hygiene practices in urban and rural areas. The session will also provide an avenue for highlighting youth-led WASH initiatives and innovations, and strengthen youth engagement for improving WASH outcomes.

Conveners: Association des Jeunes Professionnels de l'Eau et de l'Assainissement, UNICEF Ghana, IRC, SOMAGEP, BORDA, IWA Young Water Professionals Global Steering Committee

Location: Pearl meeting room | **Moderators:** Awa Keita & Jacob Amengor

Primary Language: English, French

9:00 - 12:00 (exact time tbc)

Ghana environmental sanitation field visit (sign-up required)

Further on the event and information about how to sign up are forthcoming. The session will start with an information session at the Kempinski Hotel followed by a field visit.

Conveners: Jospong Group of Companies

Meet in Siam meeting room

13:00 - 14:00

Sneak peak: Water, sanitation and hygiene system strengthening: The Basics

In this 1-hour session we will give you an interactive trailer on the new free online course that has been created by IRC, UNICEF, Water For People and SIWI. This course - 'Water, sanitation and hygiene system strengthening: The Basics' - will be launched in November 2022.

The course is designed to give you a better understanding of what water, sanitation and hygiene systems strengthening entails and your role in it. It synthesises the latest thinking on system strengthening for water, sanitation and hygiene services and supports it with concrete practical examples and tools from around the world. It is an updated version of the current WASH Systems Academy course 'Water, sanitation and hygiene system strengthening: The Basics' and the UNICEF course on the enabling environment.

Conveners: IRC | **Location:** Baltschug meeting room | **Presenters and panelists:** Vera Van der Grift [IRC] | **Chair:** Vera Van der Grift [IRC] | **Primary Language:** English

13:30 - 16:30

Advocacy for systems strengthening: a skills building workshop

Advocacy and influencing are essential to scaling sustainable WASH services and driving change within complex WASH systems. This highly interactive training session focuses on skills building for WASH sector professionals. This advocacy training will provide skills for engaging with Ministries of Finance to improve financial commitments for WASH and accountability for those commitments. In addition, the training will focus on using different types of data and evidence that can be used for advocacy purposes to create effective and impactful systems change. This includes interpreting data, drawing out key messages and identifying the right messenger. The training is open to all participants and will draw on experiences from UNICEF, NGOs and other key stakeholders.

Conveners: UNICEF, IRC, Water For People | **Location:** Stafford meeting room
Chair: Elynn Walter [IRC] | **Primary Language:** English

14:00 - 15:00

Sneak peak: The building blocks of sustainable water and sanitation systems and Finance for sustainable water and sanitation systems

In this 1-hour session we will give you an interactive trailer on the new online courses that will be launched in the first quarter of 2023:

- 'The building blocks of sustainable water and sanitation systems'
- 'Finance for sustainable water and sanitation systems'

Both courses are an updated version of the current courses on finance and the building blocks of sustainable services by IRC on the WASH Systems Academy and by UNICEF that are provided through Agora. Courses are created by IRC, UNICEF, Water For People and SIWI.

Conveners: IRC | **Location:** Baltschug meeting room

Presenters and panelists: Vera Van der Grift [IRC] | **Chair:** Vera Van der Grift [IRC]

Primary Language: English

15:00 - 16:00

Sneak peak: 'District planning for sustainable water and sanitation services'

In this 1-hour session we will give you an interactive trailer on the new online course that has been created by IRC - 'District planning for sustainable water and sanitation services'. Master planning is a critical part of WASH systems strengthening because it provides a clear costing plan and strategy towards reaching the Sustainable Development Goals in a district.

This new 8-hour online course consolidates existing knowledge, experiences and tools on master planning and makes it accessible as part of a wider capacity support activity on master planning.

Conveners: IRC | **Location:** Baltschug meeting room | **Presenters and panelists:** Vera Van der Grift [IRC] | **Chair:** Vera Van der Grift [IRC] | **Primary Language:** English

Meetings and closed events

The following meetings are planned for specific audiences and are therefore by invitation only. Please contact the listed conveners if you wish to attend.

8:30 - 11:00

Agenda for Change Annual Breakfast Meeting (by invitation only)

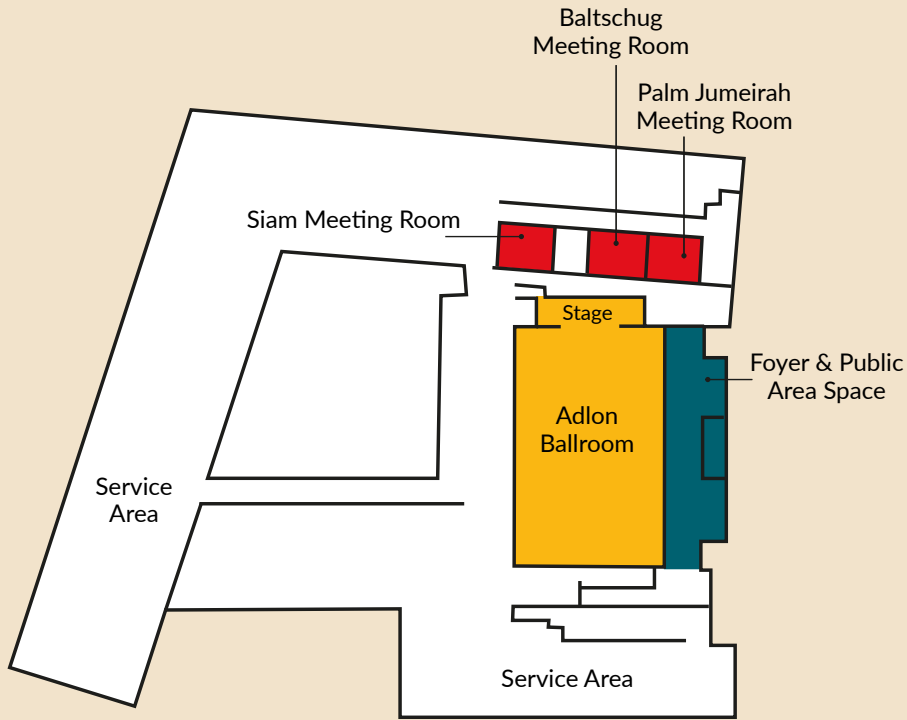
Join Agenda for Change members to learn about the latest progress made in strengthening WASH systems, the different approaches used, and the benefits and challenges of working in collaboration. We will reinforce why systems approaches and collective action are necessary models for the WASH sector to adopt in their work and investment strategies.

For more information please contact Alec Shannon alec@washagendaforchange.org or Bethlehem Mengistu bethlehem@washagendaforchange.org.

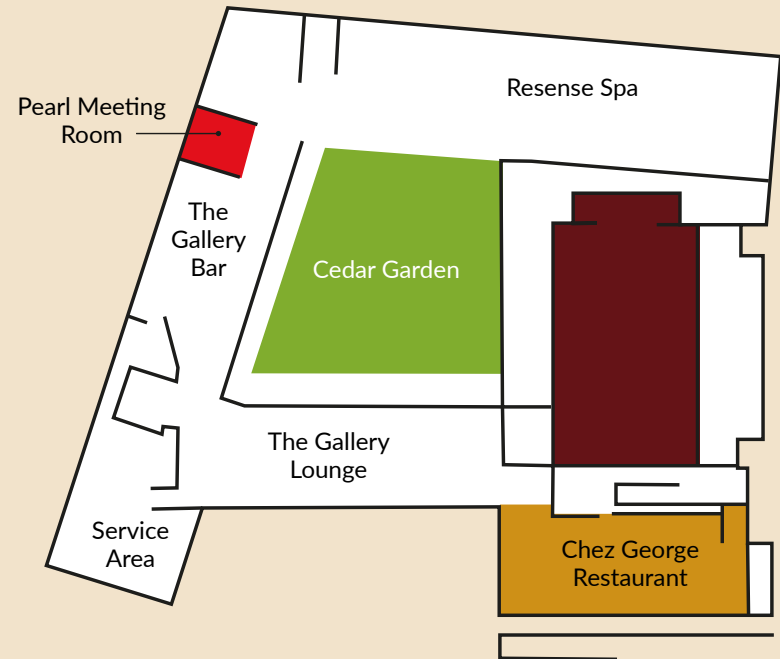
Conveners: Agenda for Change | **Location:** Stafford Meeting Room

Primary Language: English

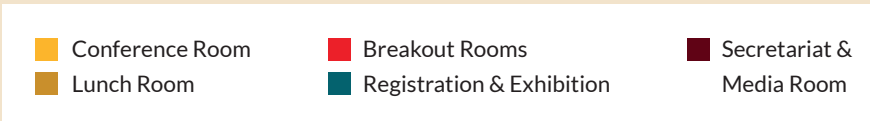
Floor plan



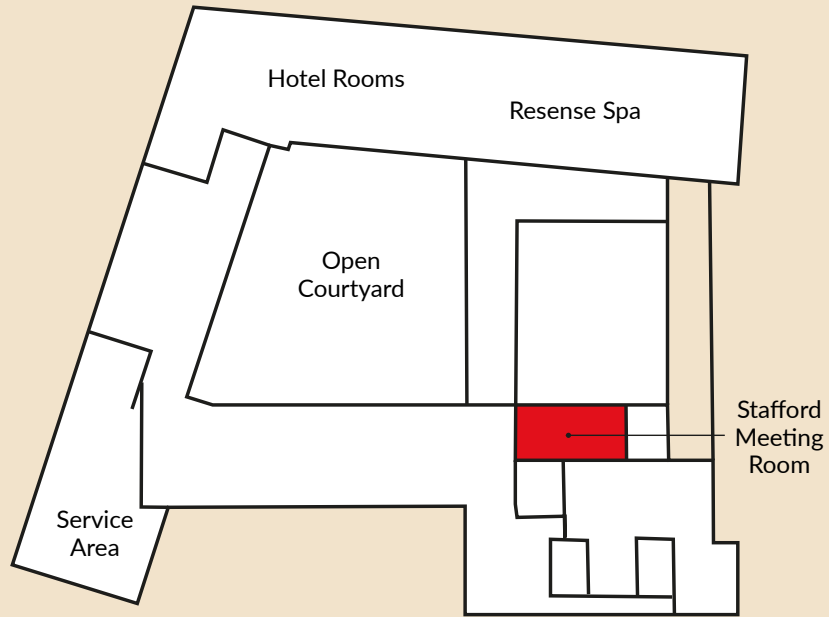
Ground Floor



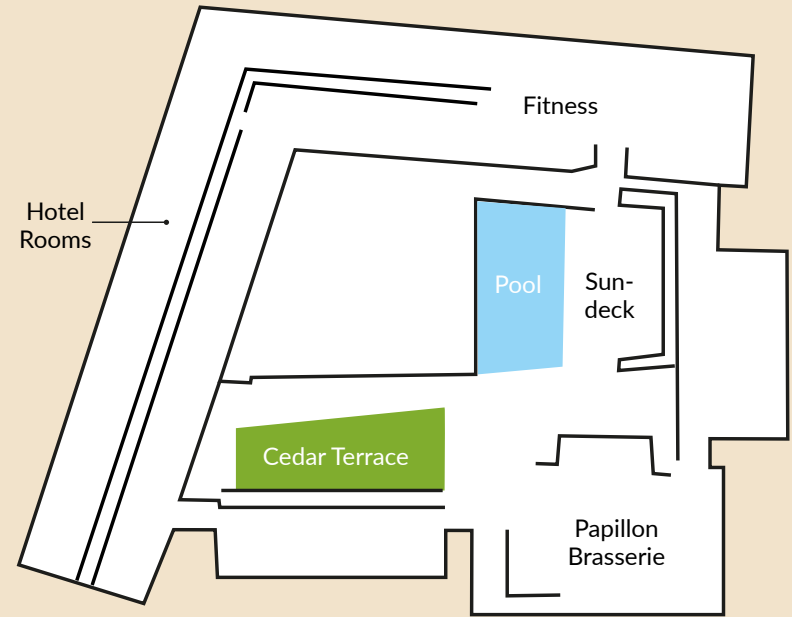
First Floor



Floor plan



Second Floor



Third Floor



Connecting people and ideas, systems and solutions to achieve justice for all.

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UNICEF

UNICEF is dedicated to advancing the rights and development of children and their families across 190 countries in the world, particularly the most vulnerable and excluded. In the Water, Sanitation and Hygiene sector, UNICEF works to support governments to:

- Identify challenges and gaps that hinder the accelerated progress in the sector
- Develop evidence-based policies and strategies and support their implementation for sustainable improvement in the sector and
- Model innovative approaches addressing the identified challenges, focussing on equitable and affordable access, especially targeting women and girls from the low-income families.
- Share best practices and knowledge that impacts on social behaviours and norms.

Together with partners, UNICEF promotes collaborations for better reach to the most vulnerable populations and those left behind.

Special thanks to our symposium partners and sponsors





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